

## **PRIVACY POLICY**

Cornerstone EV Charging Service Limited built the BaSE EV app as a Free app. This SERVICE is provided by Cornerstone EV Charging Service Limited at no cost and is intended for use as is.

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at BaSE EV unless otherwise defined in this Privacy Policy.

### **Information Collection and Use**

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information. The information that we request will be retained by us and used as described in this privacy policy.

The app does use third party services that may collect information used to identify you.

Link to privacy policy of third party service providers used by the app

[Google Play Services - https://play.google.com/about/play-terms/index.html](https://play.google.com/about/play-terms/index.html)

### **Log Data**

We want to inform you that whenever you use our Service, in a case of an error in the app we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

### **Cookies**

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these “cookies” explicitly. However, the app may use third party code and libraries that use “cookies” to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

## **Security**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

## **Links to Other Sites**

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

## **Contact Us**

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at [info@cstl.com.hk](mailto:info@cstl.com.hk).

## PERSONAL INFORMATION COLLECTION STATEMENT

1. The personal data and information collected from you will be used for the purpose of providing the Service and managing your account with us. We respect your rights of privacy when collecting, storing, using and transmitting personal data. We are committed to implementing and complying with the data protection principles and the requirements of the Personal Data (Privacy) Ordinance (Cap. 486). When you visit our website **and using our mobile app**, we may use cookie files to store and track information about your action for the purposes of providing our services to you on EV charging service.
2. If you want us to offer the Service to you, you must provide the personal data marked with asterisks in the Application Form. It is entirely voluntary for you to provide personal data which is not marked with asterisks. However, your failure to provide such data (which is voluntary for you to do so) may prevent us to enhance or personalize the Service provided to you.
3. The information and personal data we collect about you may be used or maintained by or disclosed to:
  - (a) Any affiliates and related companies of Cornerstone EV Charging Service Limited and **our agents (including debt collection agent) and business partners** who provide administrative, telecommunication and other related service in connection with the Service and other EV charging service operated by us; and
  - (b) Any statutory, governmental or regulatory bodies or institutions for compliance of any statutory requirements or laws that bind us.
4. We intend to use your personal data for direct marketing purposes, and we may not use your personal data unless we have received your consent. We shall use your personal data for marketing our services and products relating to the Service and other EV charging service operated by us.
5. You have the right to request access to and correction of information held by us about you. **A reasonable fee may be charged for processing data access request.** If you wish to access or correct your personal data, please contact our data protection officer at Room K, 26/F., Maxgrand Plaza, 3 Tai Yau St., San Po Kong, Kowloon, Hong Kong or ([info@cstl.com.hk](mailto:info@cstl.com.hk)).

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